

Moraine Township Door to Door Van Transportation Policy

The Moraine Township Door to Door Van Program provides low cost demand-response paratransit transportation for residents who do not drive. This program is open to all residents in Moraine Township, although the priority is on seniors, disabled and low income riders. The Township will transport riders up to a 15-mile radius from our boundaries, with a 48-hour advance seating reservation made to a dedicated phone line. Priority is on medical appointment destinations, but as space allows, the vans may take riders to other locations as well, such as jobs, shopping and recreation centers.

The program is designed as a round trip ride to and from a resident's home, although a round trip is not required. A rider requiring a wheelchair or otherwise impaired or ill must be accompanied by a personal caregiver. Our drivers will minimally assist those in need to get safely into and out of the paratransit vans, but are not responsible for wheelchair or assistive device service. Caregivers ride free of charge at all times.

Fares are \$4 each way for any individual residing within our borders in a private home or apartment or public/nonprofit facility (nursing home, managed assisted living unit, etc.). Those residing in for-profit facilities within Township borders will be assessed a higher fare.

Sliding Scale Fees

Residents with no household income* ride free of charge.

Residents eligible for LIHEAP* who live in a private residence as described above may ride at half fare.

For residents in for-profit facilities, based upon facility address, regardless of who makes the reservation, the fare is \$8.00 per person each way for trips within the Township and \$12.00 each way for trips outside of the borders up to the standard 15-mile radius.

In all cases, caregivers shall ride at no charge.

While the Township does comply with Pace driver standards and seeks to run as safe a service as possible, the Township makes no representation, promise or agreement not expressed in this policy, shall not under any circumstances be liable under or by reason of this policy, directly or indirectly, for any accident or injury to any person or persons, however caused, and makes no representation or warranty, express or implied, as to any goods or services.

*Submit financial information to the Township General Assistance Manager.

Adopted September 27, 2012

Moraine Door to Door Reservations: Call 847-432-3000